

AUTUMN NEWSLETTER 2016



AUTUMN FEATURES

WINTER SWIMMING
IT'S A GIRL
WELCOME DANIELLE
SUNDAY SWIMMING
MONDAY 21st MARCH
GENERAL RULES AND
REG'S



WINTER SWIMMING

We encourage our swimmers to swim through winter as children benefit greatly from the continuity. Last winter we managed to keep the pool heated to a steamy 32-33 degrees on average throughout and so winter swimming was very comfortable.

We have a standing special offer where those of you who swim through winter including June, July and August will pay discounted rates from September. This means that from September when our fees usually go up, yours will go down. This discount will be valid for 12 months of continuous swimming. This works out to 2 months of free swimming.

Those who still wish to break over the winter please remember to give us one full calendar months written notice emailed to stafishswimschool@hotmail.co.za by the 1st of your last swimming month. Upon joining Starfish again you will need to pay the re-enrolment fee and new rate (from September).

Autumn is upon us and the days are slowly getting shorter. However the weather has been fantastic and we are still super busy .We'd like to thank all our wonderful clients for choosing Starfish this past summer swimming season.

THE STORK IS COMING TO STARFISH

Congratulations to Emma our operations and admin manager who is expecting a baby girl at the end of July.

WELCOME DANIELLE

Cathy is heading back to Mozambique for the next while and Danielle will be taking over her Saturday and evening classes. Cathy will be in Johannesburg for a week or two every month and so you will still see her in the water every once in a while, either helping out with teaching or with continued training with the teachers.

SUNDAY SWIMMING - GOOD-BYE MARY

As mentioned in our last newsletter, Mary will be no longer be teaching on a Sunday as she has immigrated and left a little earlier than expected. In order to keep our Sunday lessons going we will be splitting the classes between the teachers already employed by Starfish. Ndumi has offered to teach 2 Sundays per month and Nadia will do the other 2 Sundays. Cathy will also fill in when possible. We apologize for the inconvenience and know that it is not ideal to have different teachers but will still strive to continue to deliver high quality teaching.

SCHOOL HOLIDAYS AND EASTER WEEKEND

Swimming continues throughout the school holidays, except on public holidays. We will be closed over the Easter Weekend and we will send texts out closer to the time to remind you.

If you will be away during the school holidays please remember to let us know.

MONDAY 21st MARCH

There are 3 Mondays which fall on public hoidays over the next few weeks. In order for our Monday swimmers not to miss too much we have decided to still swim on Monday the 21st March, however lessons will be held in the morning only.

Adults: 8am-9am and again at 12.30pm.

Children: 11.30am-12.30pm

Please make sure you book a time by Friday the 18th March.

AUTOMATED TEXTS

Please note that we send out text reminders for payments or other bulk communications from an online system. Please do not reply to these numbers. See our contact details listed below.

PAYMENTS

Payments are now to be made via debit order. If you prefer to pay via EFT or cash then payments are to be made for 4 months in advance. Please remember that payments are to be made in advance for the month and to be paid by the 7th at the latest. Thank you to everyone making the effort to get fees paid up to date and on time.

Please remember to put your child's name and surname as a payment reference and not 'swimming lessons' or 'Starfish'. There are a number of payments that we cannot allocate due to incorrect references.

CATCH-UP CLASSES

Our policy states that we **do not** catch up classes that you miss. Please make an effort to attend classes on the scheduled days and times.

As many of you have experienced, we do try help with catch-up classes where we can. This is only if we have space in another group and only if we are notified in advance in good time so that we can use your place for someone else looking for a catch up spot. Please do not come to me at the end of the month telling me about all the lessons that I owe you. In the case where your child is going to miss a lot of lessons due to a broken arm or extended time away, we will catch up a maximum of 4 classes.

Please consider catch-up classes that you miss forfeit.



FILMING AND PHOTOGRAPHING OF SWIMMERS

The filming of swimmers in the pool is prohibited unless permission is given by the teacher. In this case please ensure that you only film your child and not other children in the pool.

CAPS AND BAGS AND COZZIES

Our new stock has arrived. Please remember to collect your cap and drawstring bag if you paid the registration fee.

We will soon have a new stronger bag for those of you not needing a cap.

Caps and bags are available for purchase at the following prices:

Caps: R70
Drawstring bags: R60
New satchel bags: R140

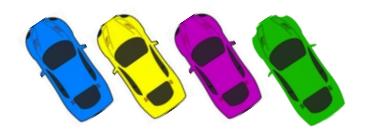


OUR 'PLAYTIME' POLICY

At Starfish we believe that swimming should be fun and we are possibly the only swimming school I know of that allows 'playtime' outside of a child's lesson time. However, the rules regarding this are non-negotiable: if your eyes are not on your child, they may not be in the pool having playtime.

This is serious folks. Please don't looking at your phones and lpads when your child is in the pool!

PARKING DIAGONAL PARKING ONLY PLEASE



We still have a few swimming costumes left at sale prices:

Girls: R180 Ladies: R200 Boys: R160 Men: R180

Wishes and fishes
The Starfish Team

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